



Terms for AV installations

Assumptions/Addendum to Standard Terms and Conditions

1. Audio visual systems including projectors, interactive boards, speakers, plasma screens etc. are special order products and are therefore not sold on a trial and return or trial and approval basis.
2. All stated warranties are manufacturer warranties.
3. Any installation quotation is based on a visual survey. Systembridge Ltd reserves the right to amend its estimate / quotation should any issues arise that could not have been ascertained from the original survey.
4. It is The Customer's legal responsibility to confirm that all areas requiring access do not contain Asbestos Containing Materials: sight of the asbestos register will be required. Systembridge Ltd reserves the right to amend its quotation should any additional work or expenses be incurred. Systembridge Ltd will not be responsible for the removal of any such hazardous materials.
5. All installation work excludes making good to plaster/paint work. Systembridge will remove any installation product packaging to the clients bin store to be disposed of.
6. Walls and ceilings will be solid and stable, free from obstructions and/or vibration.
7. Full and continual access will be available to the installation area(s), which will also be vacated.
8. The Customer agrees to clear walls of class work etc./surrounding area, ready for access.
9. Insurance against theft/fire/damage etc. of any goods delivered to site is The Customer's responsibility.
10. The Customer's PC/Laptop will be correctly functioning, available, and in the required position at the time of installation. Minimum operating system and hardware requirements will be met with regards to the interactive board connection and software installation.
11. The positioning of the projector, cabling, interactive board, face plate and network point (if applicable) will be verbally agreed prior to installation between the fitting team and The Customer's representative. Please note that any variation required during or after installation would incur additional charges.
12. All subsequent on site service will be charged in accordance with our standard on site service rates, a copy of which is available upon request.
13. Multiple system quotations are priced based on multiple installations per fitting day. Any variation to the installation schedule may incur additional charges. Once installation dates are agreed 10 working days notice are required to amend the schedule.
14. A signature will be required on behalf of The Customer for all equipment delivered, at the end of each day of installation.
15. An installation sign off/hand over sheet will be completed on behalf of The Customer upon the completion of each installed room.
16. The Customer agrees to abide by the instructions for use and maintenance of the supplied equipment, as failure to do so can invalidate manufacturer warranties. The replacement of projector bulbs and cleaning of projector filters is the responsibility of The Customer.
17. Payment terms for projector installations/equipment: 14 days from invoice date, corporate clients are required to provide company credit card details and payment authorisation upon acceptance of order.

18. Unless stated otherwise a standard installation provides the following connections between the projector and the termination face plate: 15 pin VGA and composite video RCA.
19. All equipment is subject to availability, Systembridge Ltd reserves the right to supply alternative products to an equivalent or superior specification as required.
20. The Customer agrees to Systembridge Ltd installing software on its behalf and indemnifies Systembridge Ltd from any liability. Where Systembridge Ltd installs software on The Customer's behalf, The Customer agrees to accept any relevant software licensing agreements.
21. All audio visual installations are photographed for future reference/marketing purposes.
22. Systembridge Ltd shall not be liable for delay if it is due to circumstances beyond its control.